



Clinical Commissioning Groups (CCG) are established under the Health and Social Care Act 2012. They are statutory bodies which have the function of commissioning services. <http://www.wiltshireccg.nhs.uk/>

The geographical area covered by NHS Wiltshire Clinical Commissioning Group (CCG) is made up of 3 localities:

- North and East Wiltshire (NEW)
- Sarum
- West Wiltshire, Yatton Keynell and Devizes (WWYKD)

Within these 3 localities are 57 practices.

The CCG board oversees the CCG and has 7 board members and is chaired by Steve Rowlands.

CCG have been shadowing the PCT (Primary Care Trust)

£5million budge

5 key contracts:

1. Royal United Hospital
2. Great Western Swindon
3. Salisbury Foundation Hospital
4. Avon & Wiltshire Mental Health Trust
5. Community Services

Plus another 400+ smaller contracts

Main challenge nationally and particularly for Wiltshire is longer life services.

Need to balance services from acute hospitals into community.

National Tariff is the policy whereby all NHS services have a standard cost rate to give patients choice so that wherever you opt to go for treatment/operation it will cost the same for the CCG. This also applies to some private hospitals which provide NHS services. The idea behind this is that patients drive the market due to accessibility and success. The caveat to this is that due to Wiltshire's geographical make up and therefore transport issues, there could be an anomalie in usage due to access and so this needs to be considered.

Emphasis on local facilities and people being able to stay at home. Future potential for services within community campuses.

All GPs have annual appraisals

Healthwatch has replaced the role of the Wiltshire Involvement Network (WIN) and has a wider remit also plus recognition has been given which means the body has more 'klout.' A programme of planned visits to check the main hospitals is taking place throughout the summer, followed by an unannounced programme of checks.

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There is currently a training programme as those working for healthwatch are mainly volunteers (operates as a social enterprise) and they need to be fully trained and confident to challenge NHS services.

Covers:

- Public Health
- Adult Social Care
- Children
- All NHS Services

They provide local info and advice and gather local views on service delivery. Healthwatch is independent but commissioned by Local Authority but the LA then back away once it's fully up and running.

Healthwatch Chair: Chris Graves
Project Manager: Lucie Woodruff
Director: Anne Merrils

The CCG need to know what information patients are wanting from them on the changes and going forward and how best they wish to receive this information.

Transformation

A major issue is getting emergency support at point of accident, such as a fall, to prevent someone being admitted to hospital when there is no need. Often someone can be cared for at home but carers/family are not able to arrange anything immediately and therefore the patient is admitted on what is meant to be a temporary 1/2 day period and then they become a long term patient. This also has higher cost implications, it lessens recovery time as the patient is less likely to have visitors and therefore there are wellbeing issues which could lead to depression.

80% of readmissions with patients are down to breakdown in home care as opposed to issues with the patient's condition.

There is work looking into having emergency plans similar to birthing plans for new parents.